



Please contact Critical Care Pharmacy today to fill your prescription.

630.530.0280

Your physician has prescribed a topical pain cream to treat your pain and inflammation. Please review the following information to learn more about Critical Care Pharmacy.

Who is Critical Care Pharmacy?

Established in 1987, Critical Care Pharmacy is a locally owned pharmacy that specializes in compounding transdermal creams to treat pain and inflammation. With over 300,000 patients and 7,500 prescribing physicians, Critical Care Pharmacy has a successful history working with patients and physicians to address pain and inflammation safely and effectively.

How do I fill my Prescription?

- Contact Critical Care Pharmacy anytime at 630.530.0280. Please have your insurance Contract ID#, Group # and BIN#.
- A pharmacy representative will review your insurance coverage and co-pay before filling your prescription.
- With your approval, the prescription will be shipped directly to your home at no charge.

CriticalPharmacy.com

630.530.0280 p • 630.530.0295 f

Will my insurance cover my prescription?

Most commercial insurance plans cover topical preparations with a reasonable co-pay.

- We will verify your coverage and discuss your co-pay obligation. This obligation can be paid over the phone via credit card or submitted with the invoice included when you receive your prescription.
- If your insurance does not cover compounded formulations, you can choose to purchase the medication at an affordable discounted cash price. Our pharmacy representative will discuss all available options.

How do I apply the cream?

The application of the cream is imperative to achieve maximum results; therefore, be sure to follow the instructions below:

- Your prescription will arrive in an easy-to-use pump applicator.
- Clean and dry the affected area prior to applying topical cream with each application.
- Thoroughly wash hands before and *after* each application. Do not apply to open wounds. Do not touch eyes or mouth before washing hands as you may cause burning and irritation.
- Apply a liberal amount to affected area and rub in well as directed by your physician, massaging the affected area for 1-2 minutes.
- Do not wash or bathe the affected area for 1 hour after application.
- Cream may feel cool or tingly when applied, which is normal.

What if I have additional questions?

Call our dedicated customer service staff at 630.530.0280. Our pharmacists are always available for patient consults to ensure you achieve maximum results when applying the cream.